**5.3 Conclusion**

The most important banking services are checking and savings accounts, loan and mortgage services, wealth management, providing Credit and Debit Cards, Overdraft services. In order to perform these services, the bank must need to process information correctly. Thus, forms work as an essential medium. As the bank has to maintain a huge amount of data, the form must be effective and redundancy free. Thus, the forms are designed in a user-friendly way.

In order to secure the information gained from the forms, database system is used. It helps to add, delete, update or monitor the information. Now-a-days, digital forms are used for interfacing with the central database. But still the bank needs some hardcopy of the document as a backup. So, the importance of the form cannot be ignored.